



Introduce Yourself. If necessary ask for Translator.

Select Your PCP (Primary Care Physician).
 If any kids on a policy Select Pediatrician for them.

• Request membership cards to be send to You.

 Obtain Your Member ID (send this number via SMS to Joseph along with your name).

 Pay your first Bill during Enrollment. Any following bills should be paid prior to beginning of the month.

• Register on IBX.com. This is You Portal.

USEFULL PHONES:

IBX customer support 1-844-258-3463
1-800-275-2583; 1-844-888-1535

IBX consumer billing 1-888-879-4891

Please report any changes - mailing address, phone number, email address, immigration status, income. Please report **PREGNANCY** with info about **due date**. Report child birth in no more than 5 days.